

May 2012

Ruggle-it Testimonial
for
Horse/Pony **Diet & Garlic** related Itching
+ Flies/Itching

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

From: Ronnie Mount
To: Ruggles & Stopital Ltd
Sent: Tuesday, May 29, 2012 7:59 PM

Hi Karen

As a week has passed since we spoke following my **frantic email pleas**, I thought you would like to know what has been happening with my very distressed ponies.

Following our conversation last Tuesday, I went straight from work to a feed supplier and bought some Allen & Page Fast Fibre as you suggested. **I started feeding it that evening** with very runny sugar beet and **completely stopped the D [REDACTED]** [***1** *high profile feed brand that in our experience over the last 8+ years is often connected to 'mystery' itching*] and **garlic [***2**]** – I wasn't too sure what the ponies would think of the feed when I saw it as it was just like a mashed pulp – but amazingly **they loved it**.

Within a couple of days both ponies had noticeably stopped their frantic rubbing – which was **such a contrast** to the beginning of the week when they were **literally throwing themselves at anything they could rub on!**

Now a week later, Herbie, the Haflinger, has virtually stopped rubbing altogether and Twinkle, the Shetland, is only rubbing occasionally – probably out of habit more than the need to itch! I am continuing with the **Ruggle-it diluted oil** and hope to start lengthening the periods in between applications over the next few weeks – I am **using it every other day** at the moment and **no flies on them at all!**

I am so grateful for your help in finding the solution to what seemed an impossible task – and to think that **their distress was caused by me feeding the wrong make of feed!**

I am a Parelli trainee and so the thought of helping my ponies the “natural” way was very helpful. I have even pointed a couple of people your way via Parelli Connect which is a social network site for Parelli people – I hope you don't mind.

Thank you once again for taking the time it took to find out what the underlying problem was with my ponies – it was very much appreciated. Ronnie

***2 Garlic** - of serious concern to us, see www.karenruggles.co.uk/ruggleit_pages/ruggleit_diet.htm – scroll down to horse DIET section

Many thanks to **Mrs Ronnie Mount** for taking the time to write this important feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.