

November 2008

**Testimonial
for Cavalier King Charles Paw & Groin chewing, Itchy/Flakey Skin,
Sensitive Digestion**

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

----- Original Message -----

Part 1 of 3

From: "Carol Brown"

To: Karen Ruggles

Sent: Wednesday, July 16, 2008 7:44 PM

Hi Karen,

Many thanks for sending the shampoo and oil so promptly. I bathed Louis yesterday and applied the oil to the affected areas. **His coat is so shiny and soft and he has not chewed his feet or groin since. I am amazed and it was so great that we all got a better nights sleep.** Think I might use the shampoo myself! Will keep you informed on his progress but so far so good. Many thanks, Carol Brown (& Louis)

----- Original Message -----

Part 2 of 3

From: "Carol Brown"

To: Karen Ruggles

Sent: Saturday, November 08, 2008 11:00 PM

Hi Karen,

I ordered some oil and shampoo from you a few months ago (I have a little Cavalier names Louis) and I received your email regarding the probiotics which you are now stocking.

Louis is doing really well now, he occasionally has a chew at his feet and his groin but is nothing like as bad. I am sure the shampoo is helping and it certainly makes his coat beautiful.

The oil is rather messy and i have to admit does smell pretty gross but you did warn me! Things seem to be getting easier and Louis certainly seems a lot happier, he still sleeps on the bed, head on my pillow and often I wake up with him nestling in my arms (much to the dislike of my husband!!). The saying is true, "Man's best friend". Regards, Carol Brown



----- Original Message -----

Part 3 of 3

From: "Carol Brown"

To: Karen Ruggles

Sent: Tuesday, November 11, 2008 6:42 PM

Hi Karen,

Thank you so much for the info which you sent me and also for taking your time to talk yesterday. **I used the shampoo on myself last night and guess what? No itchy scalp today and my hair is as shiny as Louis's coat. I am hooked!!!** The probiotics and shampoo arrived today so Louis and I will be starting those in the morning. I also passed on my first bottle of shampoo to a friend who has a Lhasa apso which also suffers from itchy skin so hopefully you might be getting an order from her. Regards, Carol

Many thanks to **Mrs Brown (and Louis)** for taking the time to write these feedbacks.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.