

September 2019

**Ruggle-it + Protexin Probiotics Testimonial**

for

**Young Westie with severe itching, digestive challenges,  
coprophagia (eating poo), health issues as a puppy**

**[ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

-----Original Message-----

From: Christine Keeling

Sent: **Thursday, September 12, 2019** 10:56 AM

To: Ruggles & Stopitall

Hi,

Thanks for acknowledgement of the new order.

Karen, I cannot remember for sure, your name, when I spoke to you about 2 years ago about my **Westie**. I have been very busy with life and illness of my husband and think of you often because all through my little dog has been with me and ever since you were kind enough to spend time on the **phone for ages with me about his constant itching**, I have been meaning to **thank you so very much for all your help**.

[R&SL note: back in 08/17 as a puppy, he had severe digestive upset, was eating cat poo regularly [coprophagia], had needed pain management for health issues, reacted against a spot on application & was constantly scratching]

I would **thoroughly recommend the shampoo** which I have ordered. Unbelievably, I have been **using the same bottle ever since the time I spoke to you** [R&SL note: August 2017] as a diluted spray, especially in the **Spring and Summer** when the mites seem to irritate. I cannot, of course, stop him rolling in the grass. We attend several outdoor field events connected with our love of Suffolk Punch horses and he is always **sprayed beforehand and afterwards**. It **helps almost immediately** if he starts to scratch.

**Bio Kult** has been **fantastic for his occasional tummy upsets** as he still "hoovers" everywhere! He has been **settled on Pure Dog Food** ever since his puppyhood [R&SL note: in August 2017 we recommended dietary changes **and stopping** a high profile 'complete' **dried** puppy food...] and is doing very well **so thank you again for all your help when nothing was too much trouble**.

If you wish to use the above, I have no objection as it **may help someone else at a desperate time**.

Yours, Christine Keeling

Many thanks to **Christine Keeling** for taking the time to write this super feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in **writing** & **approved by the animal's owner** for use by R&S Ltd will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making them up! All quoted testimonials can be viewed at our offices.