

April 2011

*Ruggle-it* Testimonial  
for  
i) Muddy Issues; ii) Feather/Other Mites

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

**From:** Harmer, Louise  
**To:** Ruggles & Stopitall Ltd  
**Sent:** Tuesday, April 19, 2011 2:06 PM

Good Afternoon

I have been **extremely pleased** with your products.

[Item i] This is the **first time** my horse Leo **hasn't had** [REDACTED] [mud issues]

[Item ii] I'm also using the shampoo and oil for my other horse Coby who before i had him had **severe feather mite** & i have been using the shampoo and oil 3 times a week for the last 5 months and **he is doing really well & i have been able to let his feathers grow.**

I want to make my own fly spray up using the oil shampoo & water do you know what quantities i need of each?

Kind regards  
Louise



Many thanks to **Miss Harmer from Eastbourne, East Sussex** for taking the time to write this feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.