

December 2009

*Ruggle-it* (and probiotics) Testimonial  
for  
Elderly Horse struggling in Muddy Environments for legs & backs of  
knees

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

**From:** Andrews, Mrs C  
**To:** Ruggles & Stopital Ltd  
**Sent:** Monday, December 14, 2009 8:59 PM  
**Subject:** I saw your website...

Hi Karen,  
I ordered a shampoo and oil set of ruggle-it recently for use on my **horse who is 23**, he has had bad mud [REDACTED] [issues] for the last 3 years.

I have had to call the vet each year. His mud [REDACTED] [issues] started this year just as i was going away for 5 days. As your stuff arrived when i got home i started [REDACTED] [using it].

the small areas on each foot cleared up almost immediately and i have been able to continue turning him out in the wet and muddy field without the [REDACTED] [issues] returning.

He also had a nasty patch behind each front knee which i have kept washing with the shampoo every few days and applying the oil once a day, finally this has cleared up too. this would normally have involved at least one visit from the vet and a set of [REDACTED].

I did take your advice and put him on probiotics too and think this has had an impact too, the shine on his coat is incredible.

**Thanks for this marvelous stuff,**

Yours  
Mrs Andrew

Many thanks to **Mrs Andrew** for taking the time to write this feedback.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.