

January 2008

Testimonial  
for  
Muddy Environments, Dog crusty lump, Dog paw chewing, Cold  
Sores, (Mites)

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names that may contravene VMD regulation; text within [] has been inserted by this office.

----- Original Message -----

From: Michael Ward

To: KarenRuggles

Sent: Monday, January 21, 2008 9:58 AM

Thank you for the bottles of oil and shampoo that you have sent to Laraine K for me. I will recommend your product to others as I have used it for many things:-

1) Leg mites on Cleveland Bay – cant say it worked completely as he had had two different treatments from the vet – but he is fine now.

2) [Muddy Environments and my horse – now not an issue] – used it at first sign [REDACTED]  
[REDACTED]

3) My parent's Labrador had a [REDACTED] [crusty lump] type thing on his paw, which wouldn't heal & he kept licking it – tried your products and it went within a week

4) My Labrador occasionally chews his front paws until they are red raw – tried your products and he has stopped

5) And finally, I am a cold sore sufferer and **have tried everything** – so tried your oil and it did ease the cold sores and speed up healing, the worst bit is putting the 'smell' on your face!!!

You may use any of these comments on your marketing literature if you wish. Thanks again.

Janet Ward [Lancashire]

Many thanks to **Mrs Ward** for taking the time to write this feedback and for trying it on so many issues!

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be included on this web or any PR...so that readers have peace of mind that we're not making this up. All quoted testimonials can be viewed at our office if required!