

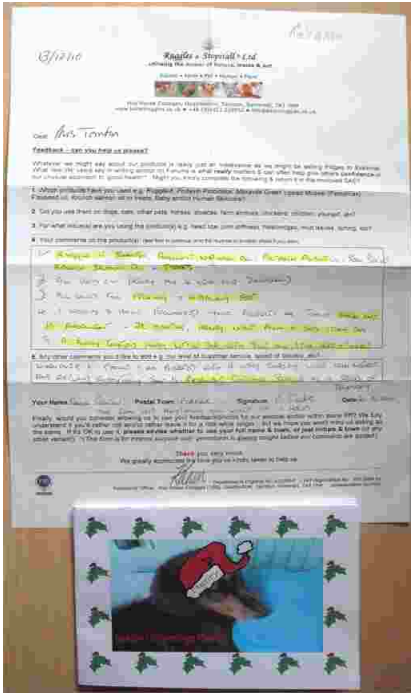
December 2010

Ruggle-it, Protexin Probiotics, OM3 Oil & Treats Testimonial for Rescue Dachshund Dog's Unidentified Itching, Chewing, Coat Matting, Scurf

ZOOM NOTE:

To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [redacted] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.



4. Your comments on the product(s): (feel free to continue onto the reverse or another sheet if you wish)

✓ Ruggle it Shampoo, Ruggle it Natural Oil, Protexin Probiotics, Semi Salve
Rough Salmon Oil & Treats

2 All used on Henry my 4 year old Dachshund

3 All used for Itching & NIBBLING FEET.

4 I would 3 HAVE RECOMMEND YOUR PRODUCTS AS I THINK EACH ONE
IS EXCELLENT IN 2 MONTHS, HENRY WENT FROM A SAD ITCHY DOG
TO A GLOSSY COATED HAPPY LITTLE DOG WITH JUST A FEW ITCH HERE & THERE

5. Any other comments you'd like to add e.g. our level of customer service, speed of delivery, etc?

WHATEVER I PHONE I AM GREETED WITH A VERY CHEERY VOICE WHO LISTENS
AND EXPLAINS EVERYTHING THAT IS EXCELLENT CUSTOMER SERVICE AS IS SPEED OF
DELIVERY

Your Name Paula Tointon... Postal Town FORFAR... Signature P. Tointon... Date 21.12.2010

you can use anything you want if it helps

Finally, would you consider allowing us to use your feedback/photos for our website and/or within some PR? We fully
but we hope you won't mind us asking all



Many thanks to Mrs Tointon (and Henry) from Angus for taking the time to write this feedback.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.