September 2020 Ruggle-it + Probiotics Testimonial for A. Ex Puppy-Farm Rescued Dog (5 months old) – Skin Issues, Gut health, Diet + B. Human Scalp issues [ZOOM NOTE: To clearly see this text, please use the '+ / -' keys on the top or bottom of this screen to enlarge it to 100% or greater]

areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

Part 1 of 2. From Mrs ET (dog's owner)

From: Mrs ET, Essex Sent: Wednesday, September 16, 2020 10:12 PM To: Ruggles & Stopitall Ltd Subject: Candy and E'

Hi Karen

All

Thanks for all your advice for Candy I am absolutely 100% delighted with Ruggles&Stopitall products

From January 2013 when candy was five months old and my first dog she was itching like mad the then vet advised me to feed her dry kibble [product usually sold at surgeries yet containing many known irritants...] unbeknown to me it was to rich for her. the vet thought she had fleas which I knew was not the case then wanted to give her a skin scrape.

being a new pet owner i was worried as the kennels that I rescued her from said she was from a not very nice puppy farm that the council closed down and that her mum and siblings died of virus [often deadly issue affecting 'puppy-farm' animals]

Vic then saw your products in one of his country magazines [Countryman's Weekly] and as they say the rest is history

Vic ordered the starter pack [Ruggle-it Starter Pack <u>4-B</u> ...with the all important 'pure/live bacteria/probiotics] and we took all the advice you gave us. every morning when we come back from our walk her paws and muzzle are washed in Ruggle-it (you warned us about harvest mites). in her breakfast each morning she has a Bio-Kult probiotic multi-strain formula again what you advised

I cook for her chicken thighs with the jelly brocoli cauliflower and carrots i chop them and weigh the veg and chicken and seven biscuits [*Mrs ET uses her own customised diet ingredients/regime avoiding the* **key 'nasties'** that R&S Ltd urge ALL pet owners to avoid!].



Illustration 1: Candy Beach Fun 2016

twice a week she has sardines in spring water drained [for their important Omega 3 & other 'goodies'

elements]. it is time consuming but i know exactly what she's Eating. i also feed he three times a day she always cleans her dish and seems to love her food

she is then groomed and teeth cleaned. a lot of friend think I am a bit over the top on food and care but reading all your info about food and the digestive system I want to give her the best life I can

Karen thank you so much for the gifts for Candy she said woof woof thank you and the post its for me I won't have to carefully peal the label of your products to hand to People who ask about candys coat and health

i have recommended Ruggle-it to so many people on holiday on walks i am always being stopped and asked about her grooming I tell them also about all the good advice that you give I certainly can't do without Ruggle-it.

I have now started to wash my hair with it now as I have in my hair [scalp issue causing itch, flaking & soreness] and it does seem a lot nicer than some of the more harsher shampos

Karen you are more than welcome to quote me on anything I have said. <mark>I know my little girl is more</mark> than comfortable and healthy due to you and Ruggles

Thank you once again Karen for all your good advice and fabulous
Ruggles and Stopitall

E and Candy x woof woof x

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## Part 2 of 2. From Mr T (doggie's 'uncle'!)

From: Mr T, Essex Sent: Tuesday, September 15, 2020 4:22 PM To: Ruggles & Stopitall



Illustration 2: Candy...looking as fabulous as the flowers behind her Oct 2016

Hello Karen , glad to hear from you again ( <mark>your unique</mark> for a second s

Yes she's my sister , not Mrs T, many people make that mistake as we're always together but each have our own homes .

I am taking up a lot of your valuable time, no doubt , but **must tell you that <mark>E highly recommends your</mark> products to her dog walking pals and offers advice to gen up on your website ,hopefully you'll be getting some fresh orders .** 

Thanks once again for making <mark>E and Candy happier and healthier.</mark> Best wishes and kindest regards Mr T

Many thanks to Mrs T + Mr T (both from Essex) for taking the time to write these super feedbacks.

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in writing will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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