

June 2018 + Update May 2020

Ruggle-it Testimonial

for

Donkey Summer + Winter Itching, Mites, Hair Loss, Summer Flies & Bugs - Ireland

[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

~~~~~ Part 2 of 2, May 2020 ~~~~~

**From:** Mrs Learner, EIRE  
**Sent:** Wednesday, May 13, 2020 9:16 AM  
**To:** Ruggles & Stopital Ltd

*R&SL Comment.* Mrs Learner's e-mail is in response to our guidance for **how to deal with a winter/spring Mites Hiccup** (itching, significant hair loss) with Bonnie Donkey.

> It's easy to forget to do '**Ruggle-it Prevention**' over winter...yet Millennium Mites are often their most active over the cold months.

> But **not to panic**, just **re-start the Ruggle-it Planner** & follow **closely** for max' effect.

> Once 'on top of things' then follow the quick, easy & intermittent '**Ruggle-it Prevention**' & perhaps **pop a note** in one's **Oct/Nov' diary** to '**keep on Ruggle'ing over winter**' to help deter any dreaded Millennium Mites. 😊

Thank you so much Karen.

I am **on it now** and **Bonnie is looking so much better**. Think it's going to be a while before she looks like her normal self but we will get there. [*R&SL note: recovering from significant hair loss.*]

I can't praise you and your products enough, I have been using them for a **long time now and wouldn't use anything else**. They **do the job every time** and keep my girls looking and feeling good.

Best wishes and kind regards,  
Trish

~~~~~ Part 1 of 2, June 2018 ~~~~~

-----Original Message-----

From: Mrs Learner, EIRE
Sent: Saturday, June 16, 2018 9:29 AM
To: Ruggles & Stopital Ltd

Hi Karen,

Just to let you know that my order arrived yesterday and my husband will now bring it over *[to Southern*



Ireland] when he comes home next week. Delighted to have received it **so quickly, fantastic service.**

Thought you might like to see my donkeys so have **attached a picture**, the darker one is **Coco** and she is the one that I use the products on and **Bonnie** is the light one she never gets bitten! **Couldn't live without the Ruggle-it shampoo and oil as it makes such a difference.** So thank you from all of us.



I was telling the **Donkey Sanctuary** about your products today so you never know they might be interested? They have taken my mule down to Cork to do a bit of training with her.

Anyway best wishes to you Karen and **I can't believe it was that long ago that I came across you!!!** *[1st order was in March 2008*

when Coco was so irritated/hot she used to steam & with much hair loss; Mrs Learner had "tried everything" before finding Ruggle-it. Mrs Learner only needs 1 x small Ruggle-it order annually!]

Kind regards

Trish

Many thanks to **Mrs Learner in Ireland** for taking the time to write these feedbacks.

Note: Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only ones received in **writing & approved by the animal's owner** for use by R&S Ltd will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making this up! All quoted testimonials can be viewed at our offices.

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