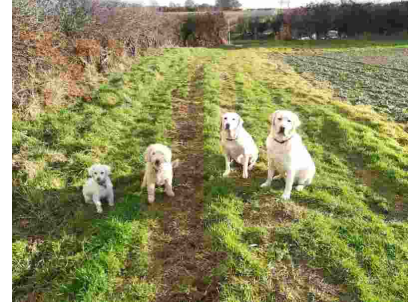


December 2018

Testimonial - **A. Ruggle-it** + **B. Protexin Probiotics**  
**C. genuinely Omega 3-rich Pet Fish Oils**  
for  
**Severe & prolonged itchy Dog + Horse's extreme  
Summer Itching + Human scalp issues + 4 x Dogs  
well-being/joints/skin**



[**ZOOM NOTE:** To clearly see this text, please use the '+' keys on the top of this screen to enlarge it to 100% or greater]

All [REDACTED] areas are text/names/descriptions that may contravene Veterinary Medicines Directorate regulation; text within [] has been inserted by this office.

**From:** Mrs Douglas, Alford, Lincs  
**Sent:** Tuesday, December 11, 2018 7:21 PM  
**To:** Ruggles&Stopitall  
**Subject:** Mrs Douglas - did you refer Tracey Skinner - correct e-mail? Ruggles Stopitall

Karen

Yes that's correct, I've actually made a lot of recommendations on Facebook because **I'm so pleased that your product [REDACTED] [finally sorted] my dog ["Zac" Poodle x Schnauzer] with millennium mites** and the fact that you **took the time to call me back** ( and **spent a good hour explaining** how to use the product correctly) even though I didn't leave a message I just sighed when I got your voice mail.

I also use the product **successfully for my horse ["Ebony"] who was so itchy she dented every side of my new barn** before I applied the oil early spring. It also **works 100% as a fly deterrent for my horses** and **I also use the shampoo myself** so **my scalp isn't itchy** from harsh chemicals in other shampoos, I need to try your **hair conditioner** next!

I'm so concerned when I read about the **harsh products** people are using and still not getting the results they want meanwhile the **animals are suffering**.

Thank you for **excellent products**.

[**A.** Used Ruggle-it for "Zac" + "Ebony" + "Mrs Douglas" following the differing application methods depending on the species, + **B.** Protexin Bio-Kult 'pure' probiotics + **C.** Omega3-intensive fish oils for dogs, "Zac, Freddie, Jess & Cooper"

Jane Douglas

Many thanks to **Mrs Douglas** from **Alford, Lincs** for sending this feedback & the super photos

**Note:** Whilst we are hugely grateful for all the telephone feedbacks we receive on our products, only **ones received in writing & approved by the animal's owner** for use by R&S Ltd will be considered for inclusion on this web or as part of any PR...so that readers have peace of mind that we're not making them up! All quoted testimonials can be viewed at our offices.